



Middle East and North Africa Region

Capability statement

IMC Worldwide (Ltd) is a global leader in infrastructure, development and management. We have delivered projects in more than 80 countries across four continents and count most of the major multinational and bilateral development financing institutions among our clients.



OUR APPROACH

Helping governments and multinational development financing institutions to deliver large-scale engineer projects remains our founding specialism. We are a recognised leader in transport infrastructure, and provide services in the port, highway, bridges, water resources and urban development sectors across the region.

We also specialise in a broad spectrum of consulting services and expertise including monitoring and evaluation, climate change and resilience, WASH, economic and private sector development, financial analysis, trade and investment and social development. We have a breadth of experience and knowledge of the MENA region, and at the heart of our approach lies our focus on the client and sustainability.

OUR SERVICES

We offer a full suite of management advisory and delivery services throughout the project cycle. Including:

- Pre-feasibility and feasibility studies for infrastructure investment
- Detailed engineering design, construction supervision and programme management
- Road sector technical assistance and audits
- Road safety
- Multi-modal transport policy and planning
- Institutional strengthening, capacity building and organisational change
- Economic and private sector engagement including public-private partnerships
- Policy advice and cost-benefit analysis
- WASH civil engineering design
- Environmental and social impact assessments
- Sustainable urban transport
- Monitoring, evaluation and learning
- Environment, energy and climate change
- Social development
- Disaster risk reduction and reconstruction
- Resource centres and framework management
- Research and technical advisory
- Enabling technologies and data science

RECENT AND ONGOING PROJECTS INCLUDE

Egypt Ports PPP, EBRD, Egypt

In association with Mazars IMC is providing the General Authority for Land and Dry Ports (GALDP) a full range of technical, environmental, health & safety, social, legal and financial advisory services that allow for the Project to proceed successfully to tendering and financial close as a public-private partnership or concession project. The

objective is to make the project attractive to private investors/operators.

Formative Evaluation of the Support to Emerging Governance Structure ‘Tamkeen’ programme, DFID, Syria

IMC successfully delivered the first independent evaluation of a DFID programme in Syria, The Tamkeen programme, which was implemented by ASI and Integrity Research, and worked in partnership with Syrian communities to deliver essential services and to foster open governance. The intervention identified and engaged with 19 communities in opposition controlled and contested areas of Syria.

Technical Support for GOAL WASH, GOAL, Syria

The Water, Sanitation and Hygiene (WASH) Programming in Idleb Governorate, focused heavily on water supply, supporting three Water Units (Utilities) in urban centres to bring water distribution networks to pre-conflict operational standards. IMC was commissioned by GOAL to support the establishment of suitable cost-recovery systems, including monitoring mechanisms; developing appropriate cost recovery information management systems; and developing a capacity building plan.

Evaluation of UNICEF’s response to the Water, Sanitation, and Hygiene needs in Jordan as a result of the Syrian Refugee crises, UNICEF, Jordan

IMC is undertaking an evaluation of UNICEF’s response to the WASH needs in Jordan as a result of the Syrian Refugee Crisis from 2012-2017. The purpose of the evaluation is to assess whether the UNICEF WASH program met its intended results, and to generate lessons learned which can inform future programmes. As such IMC will undertake an independent and critical assessment to support the sector and government institutions, using evaluation criteria of relevance, effectiveness, efficiency and sustainability, as well as coverage and coordination in target communities (camps, ITs, and host communities).

Evaluation of the Enhanced Productivity Programme, UNDP, Jordan

IMC was selected to perform a comprehensive impact evaluation of the Enhanced Productivity Program in Jordan – a \$220MM USD effort overseen by the Jordanian Ministry of Planning and International Cooperation since 2001. The evaluation provided an exhaustive look at the EPP’s programming across the entire country. IMC assessed the extent to which the EPP has succeeded in meeting its set developmental objectives and its core goal of enabling the poor, and empowering individuals and communities to build and sustain businesses and opportunities.

Information Management System United Nations Children’s Fund, UNICEF, Iraq

IMC was chosen to design and develop a cutting-edge information management system for the IMPACT Iraq programme. IMPACT Iraq program was a countrywide effort that provided immediate action for vulnerable children and families. The program brought together a collection of organisations dedicated to helping the Iraqi people to rapidly deliver services in all 18 governorates in situations of extreme vulnerability. IMC designed and developed a cutting-edge information management system that allowed UNICEF and its partners to collect and analyze data to find the most vulnerable communities in real time.

Women’s Economic Empowerment, World Bank, Afghanistan

IMC is working with our partner, D3 Systems/ACSCOR, on mapping the lessons learned of women economic empowerment programmes in Afghanistan. The research is focusing on identifying and nationally mapping the different parameters of women economic empowerment. The research will contribute to the development of the Women’s Economic Empowerment National Action Plan. IMC is providing gender expertise and developing data collection tools for the mapping exercise, and assisting with the analysis and development of the final report.

Customs Technical Assistance, DFID, Palestine

IMC is providing a technical assessment of the Palestinian Authority's Customs IT infrastructure and systems to identify key inefficiencies in the process and propose actionable solutions to improve the process ahead of the transfer of customs functions from Israel to the Palestinian Authority. The PA lacks the necessary expertise, trained manpower and infrastructure to assume responsibilities of its customs facilities as proposed in the Paris Protocol. IMC is assessing the current inefficiencies and challenges within the system, and proposing solutions to improve the customs process.

Schools Online (RI-SOL), Relief International, Jordan

IMC was selected to perform the monitoring and evaluation of RI-SOL's LEAP programme. RI-SOL's programmes focused on strengthening Community Learning and Action Centers, located in areas of high vulnerability, which function as education service providers, community hubs, and safe spaces accessible by children, youth and adults. IMC reviewed programming across the integrated components that focus on the development and support of Iraqi youth and their families who have sought refuge in Jordan.

Peace Curriculum and Training, World Vision, Jordan

IMC was selected by World Vision's Jordan office to provide training to World Vision's implementing partners operating in six community centers in Jordan – 1 in Zarqa and 5 in Amman. As part of this consultancy, IMC developed an English/Arabic-language peace curriculum for youth and trained 30 teachers to be able to deliver peace education for Iraqi children at these community centres. The curriculum contained the introduction of broad concepts of peace and conflict resolutions.

Database Solution for the Iraqi National Tuberculosis Programme (NTP), UNDP, Iraq

UNDP selected IMC to design, develop, and implement a database solution for the Iraqi National Tuberculosis Program (NTP). In 2008, the Iraqi National Tuberculosis Program started the implementation of a 5-year programme to fight Tuberculosis (TB) under a grant from Round 6 of the Global Fund to Fight AIDS, Tuberculosis and Malaria (GFATM). This Project came as a continuation of NTP's efforts of previous years to control the spread of the disease in Iraq. UNDP-Iraq was the principal recipient of the GFATM fund in this programme, and WHO functioned as the sub-recipient.

Evaluation 'Promoting Women's Role in Peacebuilding and Dialogue in North of Iraq, UNIFEM, Iraq

IMC evaluated NGO initiatives implemented under Promoting Women's Role in Peace Building and Dialogue in the North of Iraq. This 12-month initiative to Promote Women's Role in Peace Building and Dialogue in Northern Iraq aimed to strengthen the role of civil society organizations, particularly women NGOs, in violence mitigation and peacebuilding. UNIFEM ASRO worked with civil society organizations, particularly women's NGOs, to enhance their capacity to take part in conflict mitigation. The evaluation provided an independent, qualitative, in-depth assessment of the results of the projects implemented by five local NGOs in North Iraq.

Rural Access Programme, World Bank, Yemen

IMC undertook an audit which provided an assessment of the effectiveness of the implementation of all new rural road projects under Phase II, which focused on the improvement and maintenance of the intermediary road network as well as village access roads and capacity building at the Governorate level. The objective was to improve the livelihood opportunities and reduce the isolation of the rural population in Yemen.